



QUALITY OF LIFE

Vision: *Shawnee County will be a safe and caring community with vibrant arts, cultural entertainment and recreational activities for all.*

Heartland Visioning Strategic Plan,
November 2008



Jim Ogle
General Manager
WIBW Channels



“What comes to mind when you hear Topeka? I want people to think of the great places, things to do and the fun of our city. All of these things mean quality of life. A great quality of life means good business as we attract better jobs to Topeka.”

RECREATION, ARTS & CULTURE

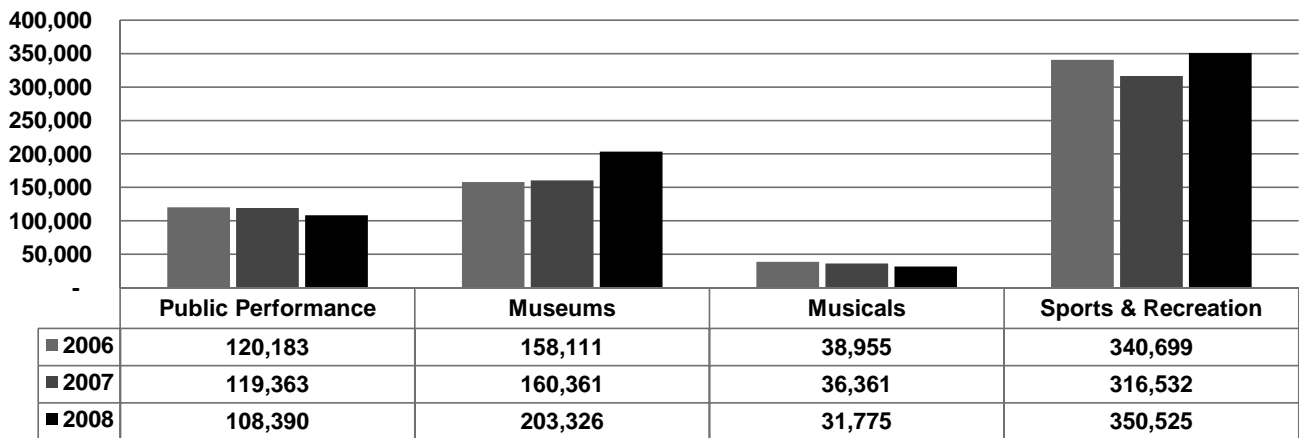
Heartland Visioning Strategy A. I. iv: Retain and expand entertainment venues and events.

Public Attendance At Community Events

What does this measure? Total paid attendance at selected venues within the City of Topeka and Shawnee County.

How are we doing? After a decline in 2007, 2008 saw an increase in paid attendance. Sports and Recreation and Museums experienced an increase.

Total Paid Attendance at By Category



Total attendance: Self reported

Public performance: Helen Hocker, White Concert Hall, TCTA, TPAC (Broadway/Theatrical, Community/Education Theatrical, and Family Shows), Expocentre

Museum: Mulvane (exhibits and education programs), Brown vs Board, Kansas State Historical Museum, Kansas State Capitol Tour Center & Overland Station

Musicals: Symphony, TPAC (Concerts), Expocentre, Community Concert

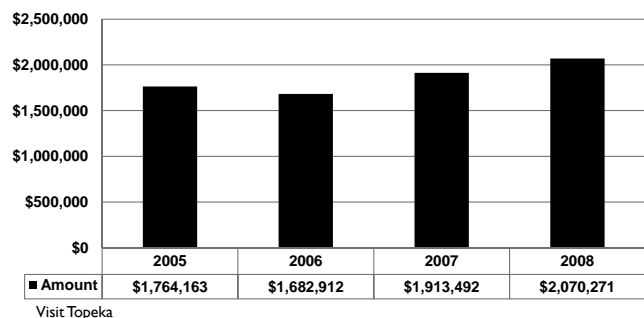
Sports & Recreation: Lee Arena, Yager Stadium, Falley Field, Sunflower Games, Topeka Zoo

Transit Tax Distribution

What does this measure? Total tax distribution to Visit Topeka for FY 2005-2008.

How are we doing? The total tax distribution increased from FY 2007 to FY 2008. An increase is positive.

\$ Paid to Visit Topeka in February Annually



Visit Topeka

BIRTHS

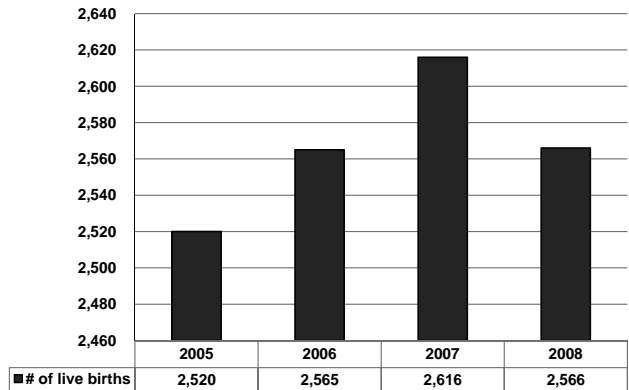
Heartland Visioning Strategy B. I. Provide equitable, quality and affordable healthcare when needed for all Shawnee County residents.

Number of Live Births in Shawnee County

What does this measure? The total number of live births recorded in Shawnee County.

How are we doing? The birth rate continues average around 2,591.

Of Live Births



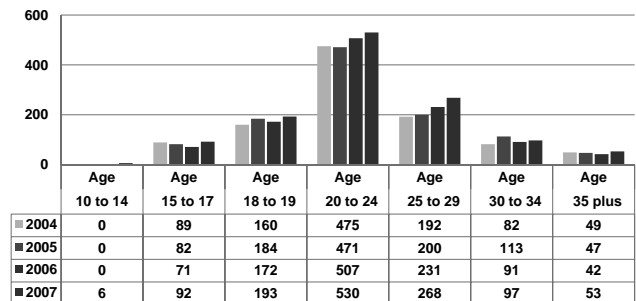
Kansas Department of Health and Environment

Out of Wedlock Birth By Age Group

What does this measure? The total number of out of wedlock births by age group recorded in Shawnee County

How are we doing? In 2007 all age groups saw an increase. An increase is negative.

Out of Wedlock Births



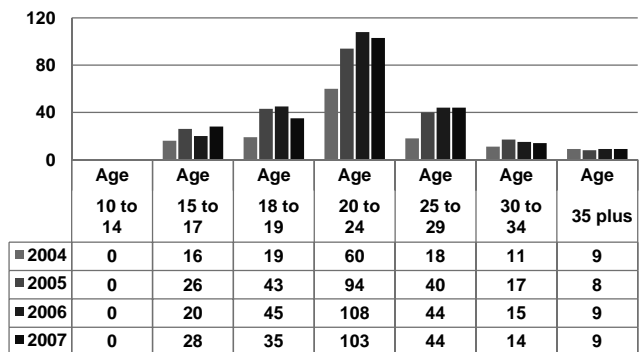
Kansas Department of Health and Environment

Inadequate Prenatal Care

What does this measure? The total number of women not receiving adequate prenatal care by age group recorded in Shawnee County.

How are we doing? In 2007 all age groups with the exception of 15 -17 years decreased in numbers. A decrease is positive.

Inadequate Prenatal Care



Kansas Department of Health and Environment

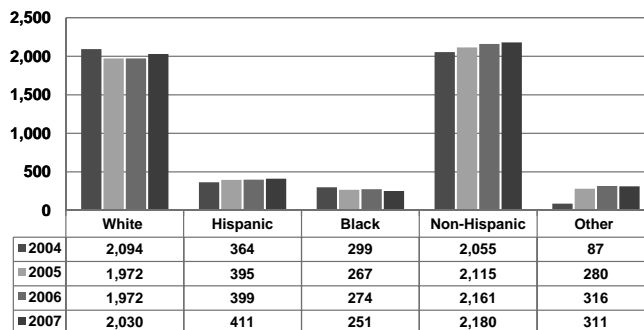
BIRTHS

Birth By Race

What does this measure? The total number of births by race as reported in Shawnee County. (note: does not equal total number of births)

How are we doing? White and Hispanic increased; Black and Other decreased.

Births By Race



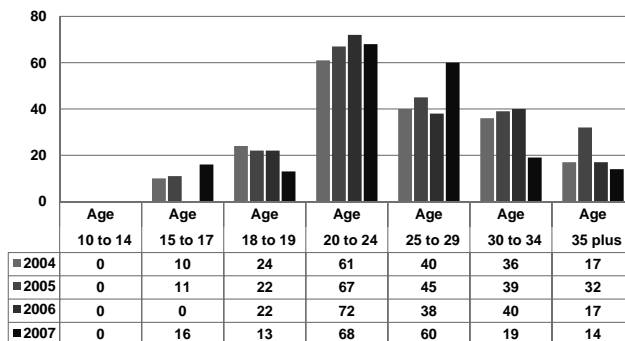
Kansas Department of Health and Environment

Low Birth Weight

What does this measure? The total number of low birth weights recorded in Shawnee County.

How are we doing? The age group of 25 - 29 years saw a significant increase in low birth weights in 2007. Increase is a negative.

Low Birth Rate



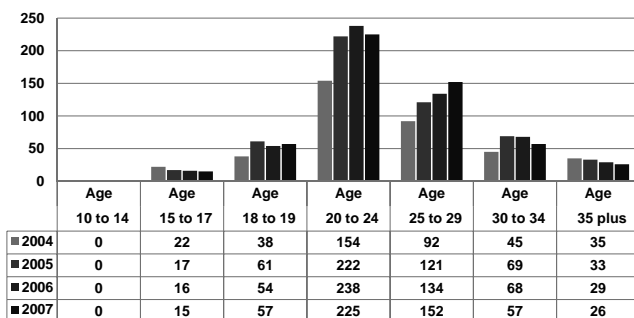
Kansas Department of Health and Environment

Smoking During Pregnancy

What does this measure? The total number of women reporting they smoked during their pregnancy reported in Shawnee County.

How are we doing? The age group of 25 - 29 years saw an increase in smoking during pregnancy in 2007. Increase is negative.

Smoking During Pregnancy



Kansas Department of Health and Environment

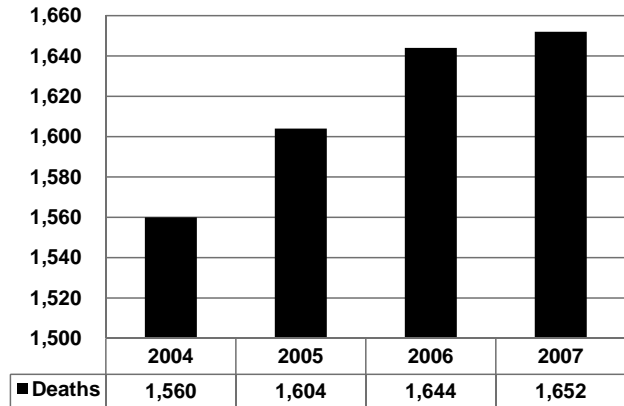
DEATHS

Death in Shawnee County

What does this measure? The total number of deaths recorded in Shawnee County.

How are we doing? There continues to be an increase in deaths but by no significant count.

Deaths



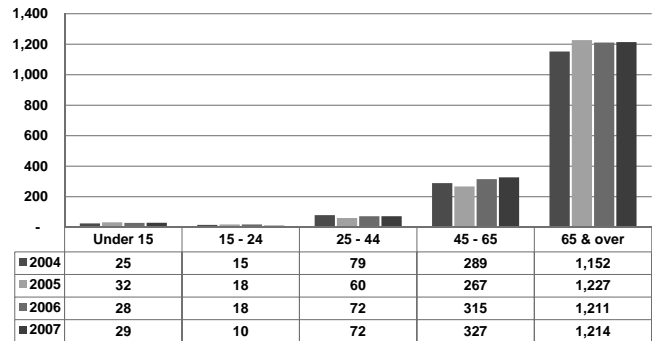
Kansas Department of Health and Environment

Death By Age Group in Shawnee County

What does this measure? The total number of deaths by age group recorded in Shawnee County.

How are we doing? There is an increase in deaths but by no significant count. The 15-24 years age group saw a decrease.

Death By Age Group



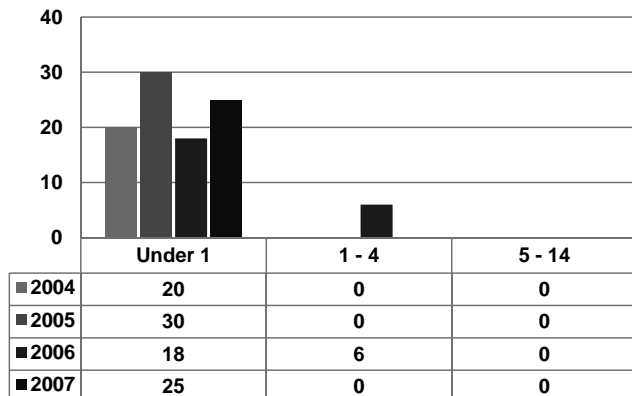
Kansas Department of Health and Environment

Death Rate Under 1 year of age through 14 years of age

What does this measure? The death rate for children under one year of age through 14 years of age.

How are we doing? The under one-year of age group increased significantly from the previous low.

Death Rate 1 Year - 14 Years of Age



Note: "0" Can indicate numbers below 6 which are not reported

Kansas Department of Health and Environment

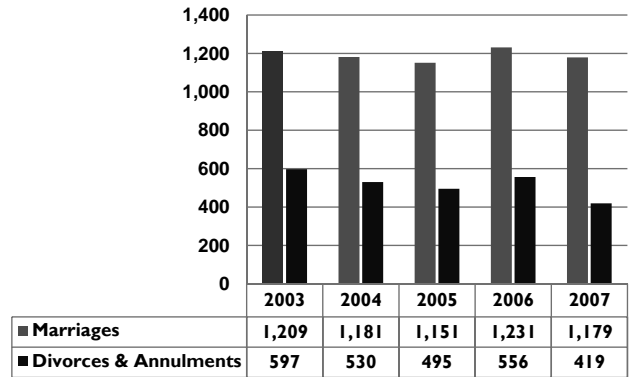
CHOICES

Marriage, Divorces & Annulments

What does this measure? The number of marriages compared to divorces and annulments as reported by Shawnee County.

How are we doing? Marriages have decreased as have divorces and annulments.

Marriages, Divorces & Annulments



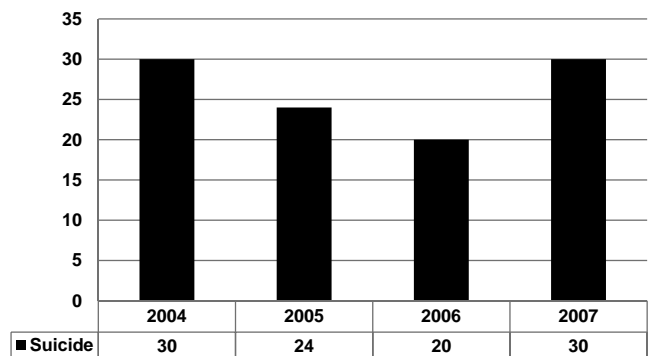
Kansas Department of Health and Environment

Suicides In Shawnee County

What does this measure? The number of suicides as reported by Shawnee County.

How are we doing? The number of suicides in 2007 returned to 2004 numbers after a low in 2006.

Suicides In Shawnee County



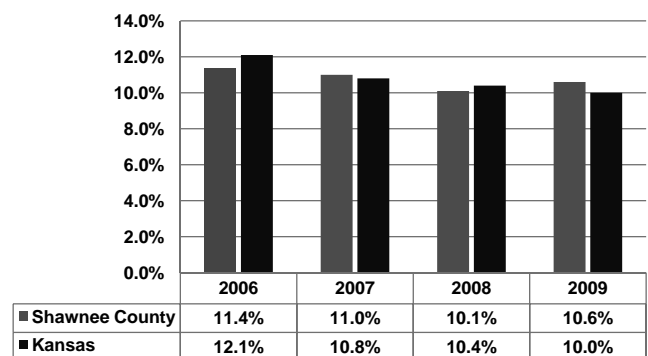
Kansas Department of Health and Environment

30-Day Prevalence Cigarettes

What does this measure? The percentage of youth responding "YES" to having used cigarettes at least once in the last 30 days. Survey given to 6th, 8th, 10th and 12th graders every year for past 11 years in all 5 districts.

How are we doing? Shawnee County youth continue to decrease from 2006 to a low in 2008 and then showing a slight increase in 2009. A decrease is positive.

30-Day Prevalence Cigarettes



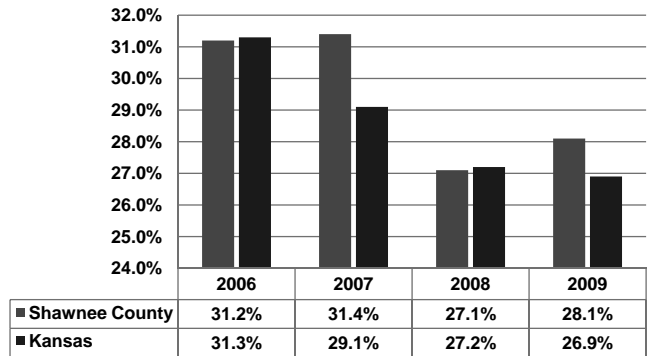
Prevention & Recovery Services, Kansas Communities That Care Youth Survey, Shawnee County

30-Day Prevalence Alcohol

What does this measure? The percentage of youth responding "YES" to having used alcohol at least once in the last 30 days. Survey given to 6th, 8th, 10th and 12th graders every year for past 11 years in all five districts; however, only the past four years are shown.

How are we doing? Shawnee County experienced a significant decrease in 2008 and a slight increase in 2009. A decrease is positive.

30-Day Prevalence Alcohol



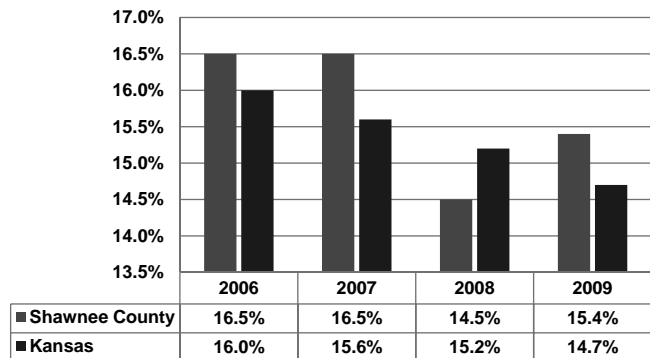
Prevention & Recovery Services, Kansas Communities That Care Youth Survey, Shawnee County

Binge Drinking Alcohol

What does this measure? The percentage of youth responding "YES" to have drunk 5 or more drinks in a row at least once in the last 2 weeks. Survey given to 6th, 8th, 10th and 12th graders every year for past 11 years in all five districts; however, only the past four years are shown.

How are we doing? The percentage of those Shawnee County students responding "YES" to binge drinking increased by one percent from 2008 to 2009. Decrease is positive.

Binge Drinking Alcohol



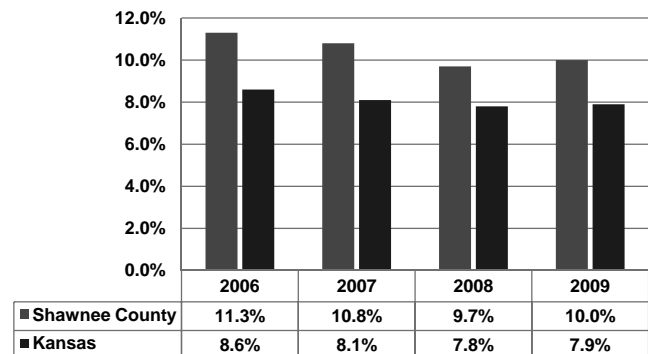
Prevention & Recovery Services, Kansas Communities That Care Youth Survey, Shawnee County

30 Day Prevalence Marijuana

What does this measure? The percent of youth responding "YES" to having used marijuana at least once in the last 30 days. Survey given to 6th, 8th, 10th and 12th graders every year for past 11 years in all 5 districts; however, only the past four years are shown.

How are we doing? The percentage of those Shawnee County students responding "YES" to using marijuana in the last 30 days increased. A decrease is positive.

30-Day Prevalence Marijuana



Prevention & Recovery Services, Kansas Communities That Care Youth Survey, Shawnee County

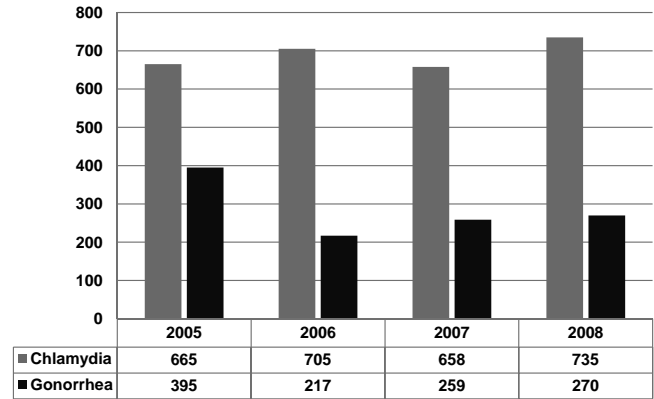
CHOICES

Chlamydia & Gonorrhea Cases

What does this measure? The number of Chlamydia and Gonorrhea cases reported in Shawnee County.

How are we doing? Shawnee County reported an increase in both diseases. An increase is negative.

Chlamydia & Gonorrhea Cases



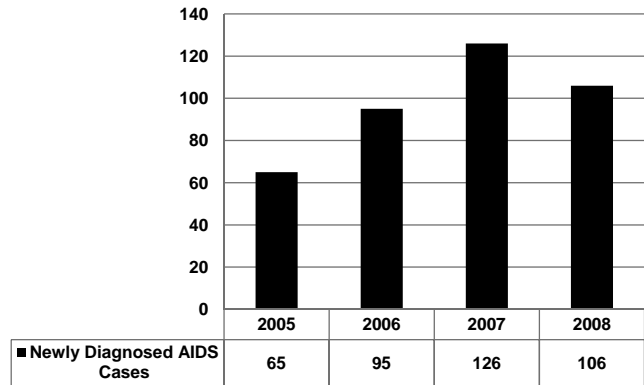
Kansas Department of Health and Environment

Newly Diagnosed AIDS Cases

What does this measure? The number of AIDS cases reported by Shawnee County.

How are we doing? The number of AIDS cases reported by Shawnee County dropped significantly. A decrease is positive.

Newly Diagnosed AIDS Cases



Kansas Department of Health and Environment

SOCIAL SERVICES

Heartland Visioning Strategy D. I.: Create an understanding of the culture of poverty and seek to remove the impediments to meaningful employment, including transportation, child care, access to job availability, skills training, assistance for substance abuse and mental illness. Remove barriers to employment for people returning from prisons, jails and institutions.

Point In Time Homeless Count

What does this measure? Point-In-Time Count difference from 2007 to 2009.

How are we doing? Literally Homeless¹ within Shawnee County declined the least of any Continuum of Care and less than the State of Kansas.

	2007 Literally Homeless	2009 Literally Homeless	Change	
			Number	Percent
Kansas	2,111	1,811	-300	-14.2
Johnson	234	210	-24	-10.3
Sedgwick	526	384	-142	-27
Shawnee	227	217	-10	-4.4
Wyandotte	187	141	-46	-24.5
Balance of State	937	859	-78	-8.3

2009 Kansas Point-In-Time Homeless Count, January 28, 2009 (Volume I)

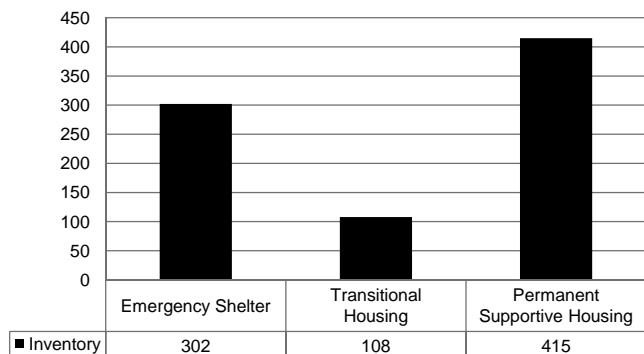
During January 2009, Kansas conducted its first coordinated, comprehensive statewide count of homeless individuals. Kansas receives approximately \$7 million in Homeless Assistance funding from HUD each year. The Kansas Point-In-Time (KPIT) Count was needed so that funding applications submitted to the US Department of Housing and Urban Development (HUD) from one of the five Continuum of Care in Kansas (Johnson, Sedgwick, Shawnee, Wyandotte and Balance of State) would have comparable data for the HUD mandated counts.

Point In Time - Homeless Housing

What does this measure? The inventory of the types of housing available to the homeless on January 28, 2009.

How are we doing? Shawnee County has more Permanent Supportive Housing (Shelter+Care/Tanglewood), than Transitional Housing (Valeo/Cornerstone/Breakthrough) and Emergency Shelter (Topeka Rescue Mission and YWCA Battered Woman Task Force).

2009 KPIT Shawnee County



2009 Kansas Point-In-Time Homeless Count, January 28, 2009 (Volume I)

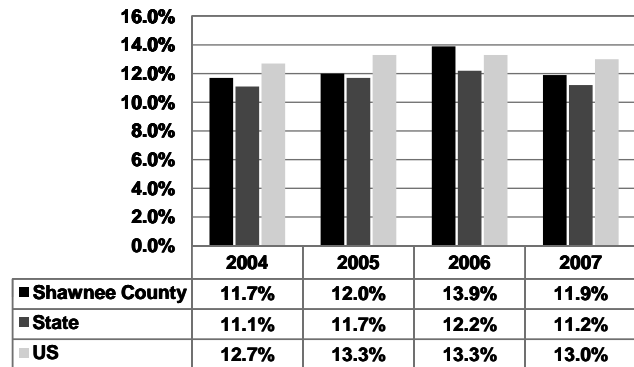
SOCIAL SERVICES

Percentage of Shawnee County Population In Poverty

What does this measure? The percentage of the population in Shawnee County estimated to be in poverty.

How are we doing? The percentage of the Shawnee County population estimated to be in poverty decreased 2% from 2006 to 2007. A decrease is positive.

Percentage Of Population in Poverty



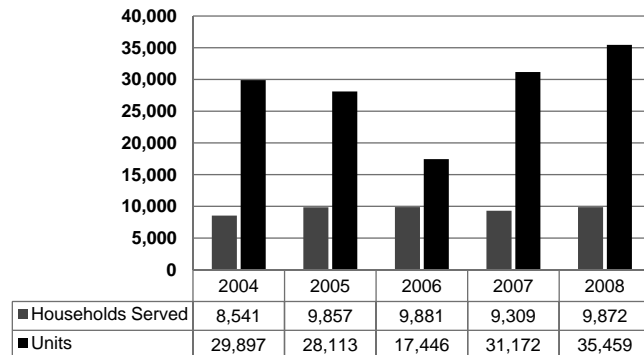
U.S. Census Bureau, Small Area Income & Poverty Estimates

MAACLink² Emergency Services

What does this measure? The households and units reported through MAACLink usage for emergency services of food, clothing, medical and other supportive services.

How are we doing? Units and households served as reported through MAACLink continue to increase. A decrease is positive.

Households & Units Reported Through MAACLink



Community Resources Council, MAACLink Administrator

The Topeka Rescue Mission

What does this measure? The services offered through the Topeka Rescue Mission. Includes number of volunteers and recorded hours.

How are we doing? Meals decreased while assistance increased. Number of volunteers and recorded hours increased.

Topeka Rescue Mission

	2006	2007	2008
Total Meals (served at Mission)	210,963	198,724	196,026
Sheltered	2,087	1,887	1,899
Clothing	44,473	45,760	46,520
Medical Assistance	893	880	1,079
Bus tickets	3,300	4,430	3,992
Volunteers	9,600	8,820	10,428
Vol. Hours	24,637	27,126	29,479

SOCIAL SERVICES

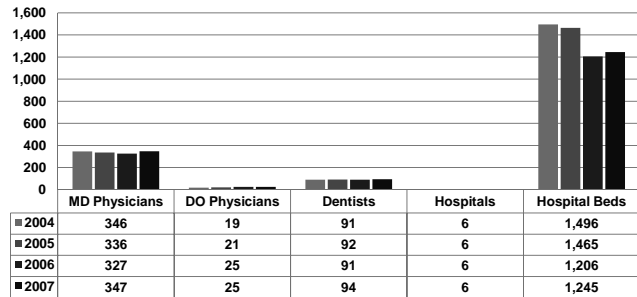
Heartland Visioning Strategy B. I. Provide equitable, quality and affordable healthcare when needed for all Shawnee County residents. f. Recruit doctors, dentist, psychiatrists, nurses and other healthcare professionals.

The Medical Community

What does this measure? The number of MD Physicians, DO Physicians, Dentists, Hospitals and Hospital Beds in Shawnee County.

How are we doing? The Medical and Dental professionals continued to increase, number of hospitals remained constant, and the number of hospital beds decreased.

Health Care



The Medical Community - Charitable Care

What does this measure? Shawnee County Medical Society HealthAccess charitable care.

How are we doing? Charitable care continues to increase; while the number of active clients decreased, the total enrollment rose significantly.³

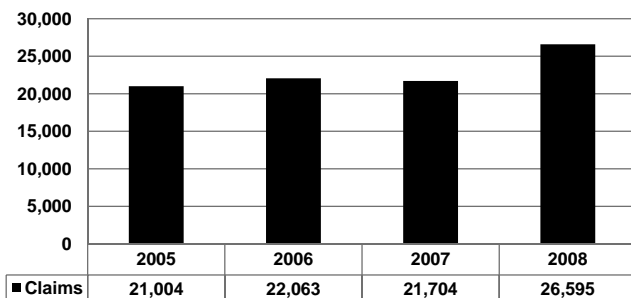
Year	Total Enrolled	Active	Volunteer Providers	Physician Care	Marian Clinic	Health Agency	Hospital Care	Pharmaceutical Prescription	Prescriptions	Total To Date
2006	5,221	1,613	320	\$1,043,728.40	\$245,531.00	\$123,888.04	\$3,738,746.29	\$72,615.00	\$187,741.03	\$5,412,249.76
2007	6,190	1,810	322	\$1,077,670.90	\$350,939.75	\$158,936.98	\$4,123,509.39	\$58,548.00	\$120,136.58	\$5,889,741.60
2008	7,208	1,782	322	\$1,706,476.20	\$308,583.00	\$195,006.06	\$5,214,982.04	\$32,436.00	\$159,935.50	\$7,617,418.80

Shawnee County Medical Society HealthAccess

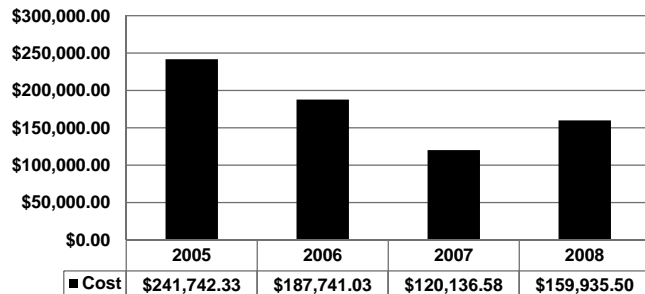
The Medical Community - Prescription Claims Processed Through HealthAccess

What does this measure? Prescription claims and total dollars paid out as reported by the Shawnee County Medical Society HealthAccess.⁴

How are we doing? The number of claims increased 27% in the past 5-years; the cost paid out has decreased 34%.



Shawnee County Medical Society HealthAccess



PUBLIC SAFETY

Heartland Visioning Strategy F. I. Reduce crime so that Shawnee County is the safest county with a capital city in the United States above 100,000 population.

Crime

What does this measure? The crime in Topeka comparison of data from 2004 - 2008.

How are we doing? Overall crime continues to decrease. Burglary saw an increase in 2008 from 2007. A decrease is positive.

CRIME IN TOPEKA* COMPARISON OF DATA 2004 - 2008							
	2004	2005	2006	2007	2008	FIVE YEAR AVERAGE	% CHANGE FROM 2007 TO 2008
HOMICIDE**	8	7	9	12	9	9.0	-25.0%
RAPE	50	50	57	48	39	48.8	-18.8%
ROBBERY	246	275	311	310	274	283.2	-11.6%
AGGRAVATED ASSAULT	332	350	295	355	289	324.2	-18.6%
BURGLARY	1,403	1,719	1,478	1,428	1,561	1,517.8	9.3%
THEFT***	7,642	7,943	7,276	6,356	5,793	7,002.0	-8.9%
ARSON	10	10	12	10	10	10.4	0.0%
Total	9,691	10345	9438	8519	7975	9195.4	-6.4

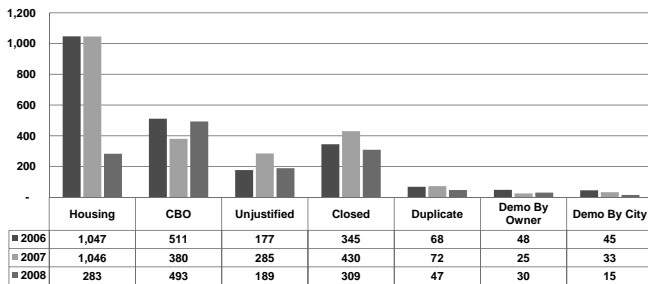
City of Topeka Police Department

Code Compliance

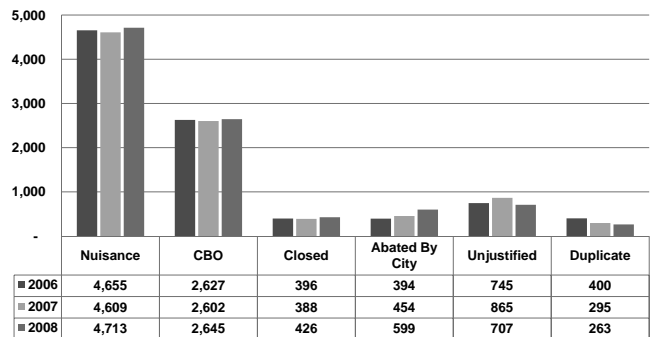
What does this measure? City of Topeka code compliance complaints/citations in both housing and nuisance and their outcome.

How are we doing? City of Topeka code compliance complaints/citations in housing decreased while nuisance increased. Closure includes cases carried-over from previous year.

Code Compliance - Housing



Code Compliance Nuisance



“Unjustified” means that a complaint came in and that the inspector did not find any code violations when they went out. Nuisance cases include things like trash, debris, tires, brush piles, car parts, appliances, upholstered furniture, mattresses, cardboard boxes full of things, building materials, etc. -- anything that can harbor vermin or snakes or anything outside that is not intended to be outside material or is in general a “junk” pile. Housing - those with violations such as not weather tight, not secure, abandoned with problems; CBO = closed by owner; Duplicates = multiple calls about a property; Closed case - referred to another department, another agency or sent to court.

PUBLIC SAFETY

Relative Rate Index (RRI)

What does this measure? Relative Rate Index (RRI) is a means of comparing the rates of juvenile justice contact experienced by different groups of youth. In FY08, for example, 322 White youth out of 13,343 at risk youth were arrested; about 2.4% of that population. 201 African American youth out of 2,463 at risk youth were arrested, 8% of that population. The difference is greater than 1%...

meeting the 1% rule. African American youth have a much greater rate of arrest than White youth within the at risk category.⁴

How are we doing? The RRI increased from 2007. Decrease is positive.

AREA REPORTED		Data Entry Section							
State : Kansas		Reporting Period					SFY08		
JD: 3rd		July 1, 2007 through June 30, 2008							
	Total Youth	White	Black or African-American	Hispanic or Latino	Asian	Native Hawaiian or other Pacific Islanders	American Indian or Alaska Native	Other/ Mixed	All Minorities
01. Population at risk (age 10 through 17)	18,633	13,343	2,463	2,350	204	0	273	0	5,290
02. Juvenile Arrests	632	322	201	97	4	0	8	0	310
03. Refer to Juvenile Court	677	343	232	89	2	0	11	0	334
04. Cases Diverted	411	271	78	55	1	0	6	0	140
05. Cases Involving Secure Detention	859	422	339	85	3	0	9	1	437
06. Cases Petitioned (Charge Filed)	677	343	232	89	2	0	11	0	334
07. Cases Resulting in Delinquent Findings	640	335	223	73	1	0	8	0	305
08. Cases resulting in Probation Placement	518	228	213	66	0	0	11	0	290
8a. Court Service Probation	202	102	73	24	0	0	3	0	100
8b. Intensive Supervised Probation	114	47	46	17	0	0	4	0	67
8c. Case Management	202	79	94	25	0	0	4	0	123
09. Cases Resulting in Confinement in Secure Juvenile Correctional Facilities	20	9	8	3	0	0	0	0	11
10. Cases Transferred to Adult Court	1	0	0	1	0	0	0	0	1
Meets 1% rule for group to be assessed?	Yes	Yes	Yes	Yes	No	Yes	No		
release date 1/11/09									
5. DATA SOURCES & NOTES									
Item 01: National Center for Juvenile Justice 2007 est.					Item 02: KBI and Law Enforcement Agency Arrest Data *				
Item 03: 3rd Judicial District Court					Item 04: Immediate Intervention Program Data from Shawnee County				
Item 05: JJA Detention Logs					Item 06: 3rd Judicial District Court**				
Item 07: 3rd Judicial District Court					Item 08: 8a. 3rd Judicial District Court, 8b. ISP***, 8c. CCMA				
Item 09: JJA Correctional Facility Data					Item 10: 3rd Judicial District Court				
Legend:					*Topeka P.D. provided their arrest data directly to JJA				

PUBLIC SAFETY

AREA REPORTED	Data Entry Section								
State : Kansas									
JD: 3rd	Reporting Period SFY 2007								
	Total Youth	White	Black or African-American	Hispanic or Latino	Asian	Native Hawaiian or other Pacific Islanders	American Indian or Alaska Native	Other	All Minorities
1. Population at risk (age 10 through 17)	18,705	13,751	2,393	2,088	192	0	281	0	4,954
2. Juvenile Arrests	535	306	166	48	4	7	2	2	229
3. Refer to Juvenile Court	501	241	192	48	0	0	10	10	260
4. Cases Diverted	344	218	84	36	1	0	5	0	126
5. Cases Involving Secure Detention	733	367	301	50	1	0	14	0	366
6. Cases Petitioned (Charge Filed)	501	241	192	48	0	0	10	10	260
7. Cases Resulting in Delinquent Findings	477	218	184	50	0	0	13	12	259
8. Cases resulting in Probation Placement	286	129	114	38	0	0	5	0	157
9. Cases Resulting in Confinement in Secure Juvenile Correctional Facilities	36	7	17	11	0	0	1	0	29
10. Cases Transferred to Adult Court	4	0	3	1	0	0	0	0	4
Meets 1% rule?		Yes	Yes	Yes	Yes	No	Yes	No	
release 1/02/04									
5. DATA SOURCES & NOTES									
Item 1: National Center for Juvenile Justice 2006 Estimate			Item 2: KBI Arrest Data and Topeka P.D Arrest Data						
Item 3: 3rd Judicial District Court			Item 4: Immeidiata Intervention Program Data from Shawnee						
Item 5: JJA Detention Logs			Item 6: 3rd Judicial District Court						
Item 7: 3rd Judicial District Court			Item 8: JJA ISP Numbers & 3rd Judicial District Court						
Item 9: JJA Correctional Facility Data			Item 10: 3rd Judicial District Court						



SENIORS

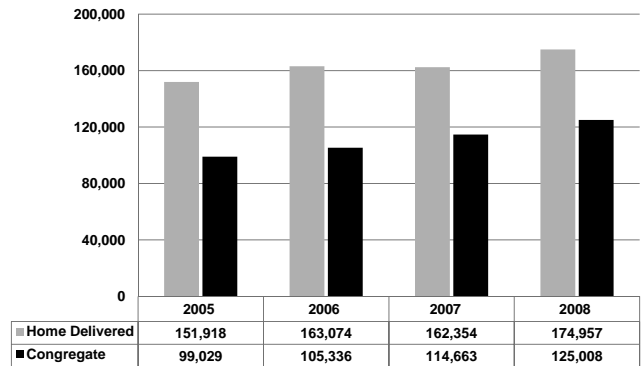
Heartland Visioning Strategy G. I. Increase community-based services for the elderly and disabled on par with the same access as in nursing facilities and institutions.

Meals On Wheels

What does this measure? The number of Home Delivered and Congregate⁵ meals prepared and delivered by Meals on Wheels.

How are we doing? Home Delivered and Congregate meals continue to increase.

Meals On Wheels Home Delivery & Congregate Meals



Meals on Wheels of Shawnee and Jefferson Counties, Inc.

Adult Care

What does this measure? The number of Adult Day Care Homes and Assisted Living Homes and the number of beds available.

How are we doing? There has been no change in the past year.

Adult Care

	Licensed Nursing Home Facilities	Licensed Assisted Living Facilities	Licensed Nursing Home Facilities Beds	Licensed Assisted Living Facilities Beds
2008	11	5	1,407	304
2009	11	5	1,407	304

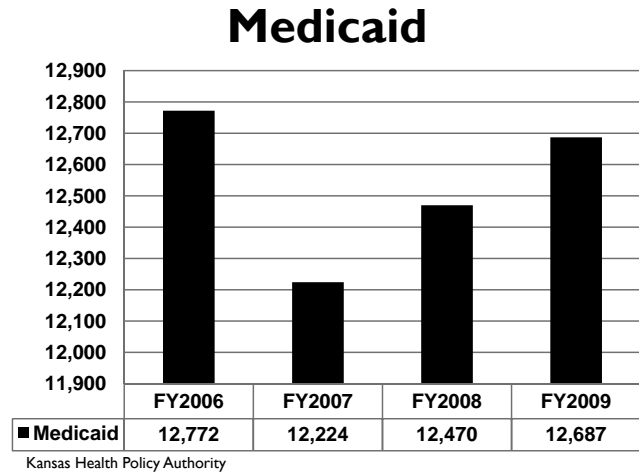
Kansas Department on Aging

SOCIAL SERVICE

Medicaid⁶

What does this measure? The average number of children under the age of 18 in Shawnee County enrolled in Medicaid as reported by Kansas Health Policy Authority. These include duplicated totals.

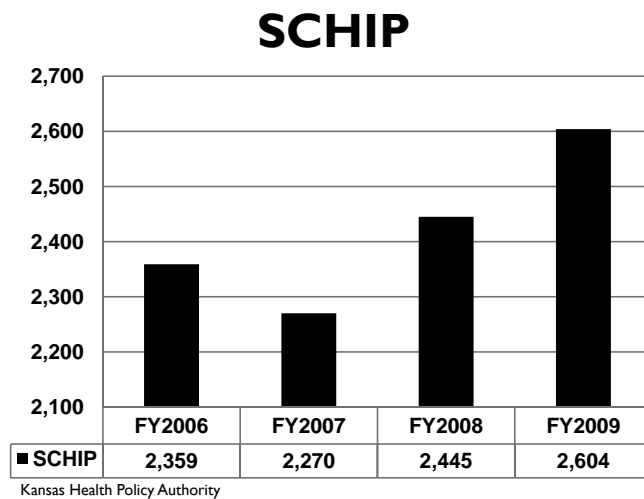
How are we doing? Those receiving Medicaid continued to increase after a low in FY2007.



State Children's Health Insurance Program (SCHIP)⁷

What does this measure? The average number of children under 18 in Shawnee County enrolled in the State Children's Health Insurance Program as reported by Kansas Health Policy Authority. These include duplicated totals.

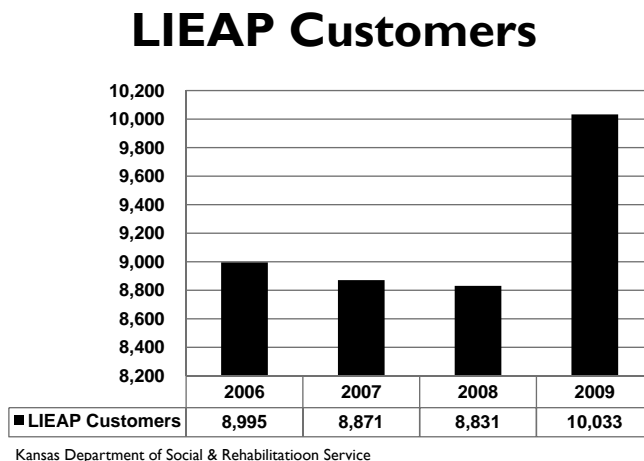
How are we doing? Those receiving SCHIP has increased 15% in the past two years, reaching a four-year high.



Low Income Energy Assistance Program (LIEAP)⁸

What does this measure? The Low Income Energy Assistance Program in Shawnee County as reported by the Department of Social and Rehabilitation Services.

How are we doing? Those receiving LIEAP increased 14%, to its highest in the past four years.



FOOTNOTES

¹ Literally Homeless. This includes people who for various reasons have found it necessary to live in emergency shelters or transitional housing for some period of time. This category also includes unsheltered homeless people who sleep in places not meant for human habitation (for example, streets, parks, abandoned buildings, and subway tunnels) and who may also use shelters on an intermittent basis.

² The Mid America Assistance Coalition (MAAC) has developed MAACLink, a shared database of continuum of care and emergency assistance providers which collects data on individual services provided, such as food, utility payments, rent, medical services, counseling and other services. Demographic and other data on the recipients of the services is also collected. This data on services and recipients can be analyzed separately and together to meet a wide variety of reporting needs.

³ The total enrolled is the total number of patients that have enrolled in the program since it began in 2002. The active column shows the number of patients who are currently receiving services.

⁴ The pharmaceutical prescription column is the medications HealthAccess volunteers help patients receive from the national manufacturers. The column labeled prescriptions is the City of Topeka and Shawnee County funding that is used to purchase generic medications for HealthAccess patients.

⁵ **Congregate Meal** - A meal provided to an eligible participant (60 years of age or older) who resides in a noninstitutional setting.

Homebound - The status of an individual that: A. Is physically homebound and/or socially homebound; and B. Is unable to prepare meals for himself or herself because of: 1. Limited physical mobility; or 2. A cognitive impairment; or 3. Lacks the knowledge or skills to select and prepare nourishing and well-balanced meals; and C. Lacks an informal support system such as family, friends, neighbors, or others who are willing and able to perform the service(s) needed, or the informal support system needs to be temporarily or permanently supplemented.

⁶ Medicaid is the United States health program for eligible individuals and families with low incomes and resources. It is a means-tested (refers to an investigative process undertaken to determine whether or not an individual or family is eligible to qualify for help from the government) program that is jointly funded by the states and federal government, and is managed by the states. Among the groups of people served by Medicaid are certain eligible US citizens and resident aliens, including low-income adults and their children, and people with certain disabilities. Poverty alone does not necessarily qualify an individual for Medicaid. Medicaid is the largest source of funding for medical and health-related services for people with limited income in the US.

⁷ The State Children's Health Insurance Program (SCHIP) is a program administered by the US Department of Health and Human Services that provides matching funds to states for health insurance to families with children. The program was designed with the intent to cover uninsured children in families with incomes that are modest but too high to qualify for Medicaid.

FOOTNOTES

⁸The Kansas Low Income Energy Assistance Program is a federally funded program that helps eligible households pay a portion of their home energy costs by providing a one-time per year benefit.

The following summary describes basic LIEAP eligibility provisions. Additional information may be obtained by contacting your local Social and Rehabilitation Services Office during the three-month application period.

Persons Eligible: In order to qualify, applicants must meet the following requirements: 1) An adult living at the address must be personally responsible for purchasing heating costs incurred at the current residence, payable either to the landlord or to the fuel vendor. 2) Applicants must demonstrate a recent history of payments toward purchase of the primary heating energy. 3) The combined gross income (before deductions) of all persons living at the address may not exceed 130% of the federal poverty level according to the guidelines listed below:

Persons Living at the Address	Allowable Monthly Income
1	\$1,127
2	\$1,517
3	\$1,907
4	\$2, 297
5	\$2,687
6	\$3,077
7	\$3,467
8	\$3,857
9	\$4,247
10	\$4,637
11	\$5,027
12	\$5,417

+ adds \$390 for each additional person.

Benefit levels vary according to the following factors: 1) Household income; 2) Number of persons living at the address; 3) Type of dwelling; 4) Type of heating fuel; and, 5) Utility rates.

For addition information contact Kansas Social & Rehabilitation Services, 1-800-432-0043